

PRE-BID CLARIFICATION / AMENDMENT IN RESPONSE TO THE PRE-BID MEETING HELD ON 17.01.2020, 3:30 PM AT D.T.U O/o THE CDM & PHO, KHORDHA FOR THE TENDER – HELP DESK, BIO MEDICAL WASTE MANAGEMENT, VEHICLE HIRING, BIKE AMBULANCE SERVICES TENDER CALL NOTICE NO.15548 Dated:- 30.12.2019

Queries raised by the prospective bidder on the tender terms & condition were discussed. Based on the written queries by the prospective bidder, the clarifications / amendments as decided by the committee in response to the pre-bid queries are mentioned

Help Desk

SI No	Page No & Point in the Tender Document	Queries raised by the Bidders	Clarification Response to the Queries																											
01	Page -9, Point-2	In the list of Institutions Capital Hospital is included or not	<p>Coverage (no. of Facilities where Help Desk proposed)</p> <table border="1"> <thead> <tr> <th>Category</th> <th>Total</th> <th>Details of Institutions</th> </tr> </thead> <tbody> <tr> <td>DHH</td> <td>1</td> <td>Khordha DHH, Banapur</td> </tr> <tr> <td>CHC</td> <td>3</td> <td>CHC, Tangi CHC, Jatni</td> </tr> <tr> <td>UHC</td> <td>1</td> <td>CHC, Unit -4, Capital Hospital, BBSR</td> </tr> <tr> <td>Capital Hospital</td> <td>1</td> <td></td> </tr> <tr> <td>Total</td> <td>6</td> <td></td> </tr> </tbody> </table>	Category	Total	Details of Institutions	DHH	1	Khordha DHH, Banapur	CHC	3	CHC, Tangi CHC, Jatni	UHC	1	CHC, Unit -4, Capital Hospital, BBSR	Capital Hospital	1		Total	6										
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02	Page No-10, Point-4		<p>Provide HR for the Help Desk</p> <table border="1"> <thead> <tr> <th rowspan="2">SI No</th> <th rowspan="2">Level of Facility</th> <th rowspan="2">Help Desk Manager</th> <th colspan="2">Proposed HR</th> </tr> <tr> <th>Total</th> <th>Lady volunteer (Min)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>CHC</td> <td>1</td> <td>3</td> <td>1</td> </tr> <tr> <td>2</td> <td>UHC</td> <td>1</td> <td>3</td> <td>1</td> </tr> <tr> <td>3</td> <td>DHH</td> <td>1</td> <td>10</td> <td>3</td> </tr> <tr> <td>4</td> <td>Capital Hospital</td> <td>1</td> <td>10</td> <td>3</td> </tr> </tbody> </table>	SI No	Level of Facility	Help Desk Manager	Proposed HR		Total	Lady volunteer (Min)	1	CHC	1	3	1	2	UHC	1	3	1	3	DHH	1	10	3	4	Capital Hospital	1	10	3
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04	Page No-11, Point-4.3	Local MSE registered agency will submit the EMD of Tender or not	In the absence of EMD, technical proposal of the bidder shall be rejected, however, as per the Finance Department, Govt. of Odisha office memorandum no. 21926 Dated:- 12.08.2015, the local MSEs registered with respective DICs, khadi, Village, cottage & Handcraft industries, OSIC and NSIC are exempted from submission of EMD while participating in tenders of Govt. departments and agencies under its control. It is further clarified that the above exemption is applicable to local MSEs registered in ODISHA only . This exemption to the local MSEs shall be applicable if the kind of service as required under this tender enquiry is clearly specified against the details of the service to be provided in their DIC / NSIC registration certificate (to be furnished in the technical bid).
05	Page No-21, Point-4.1	Clarification regarding turnover of three Financial Year	Turnover should be read as last three financial year (2016-2017, 2017-2018 & 2018-2019) and it is applicable for whole tender document

BIO MEDICAL WASTE MANAGEMENT

Sl No	Page No & Point in the Tender Document	Queries raised by the Bidders	Clarification Response to the Queries
01	Page No-2	In Eligibility point No.8 it is mentioned Agency should have experience in the relevant field / Manpower. But in General Term & Conditions Point no. 4(F) you have asked a experience of 2 years	No Change Experience Certificate in the respective field minimum 2 years from concerned authority. Work Order/MOU if any regarding activities of BMW in the relevant field in support of experience (Year wise) to be submitted

Amended

The closing date & time of receipt of bid is Extended to dt-28.01.2020, 4.00 P.M.

Date & time of opening of technical bid is Extended to dt-29.01.2020,

Bio Medical Waste Management -: 11.00 A.M.

Vehicle Hiring -: 12.00 Noon

Help Desk -: 3.00 P.M.

Bike Ambulance -: 4.00 P.M.

Calculation of minimum wages as per Odisha Gazette notification for Help Desk Services

Sl. No.	Particulars	Monthly Cost per Personnel (Rs.) exclusive GST					No. of Personnel	Total Cost/month (Rs.) (Up to two decimal places only)
		Take Home Remuneration /Month (To be quoted based on 30 days Service)	EPF (Employer's Share of 13%)	ESI (Employer's Share of 4.75%)	Service charges	Sub-total		
1	Human Resources	a	(b)=(a)x13%	(c)=(a)x4.75%	d	(e)=(a)+(b)+(c)+(d)	f	(g)=(e)x(f)
1.1	Remuneration of Volunteer (Semi-Skilled)						32	-
1.2	Remuneration Helpdesk Manger (Skilled)						6	-
5	Total monthly operation Expenses of the Help desk exclusive GST							

- The monthly take home remuneration must be based as per minimum wages act vide the recent gazette notification no. 1991 dated 30.10.2018 issued by Labour & ESI Department, Odisha for Semi-skilled and Skilled personnel. This should take into account 24 x 7 x 365 days service of housekeeping & cleaning personnel required at the health institutions

- The service charge shall be quoted by taking into account all management cost of the personnel including statutory requirement, uniform, training etc. mentioned in the Terms of Reference (Section 3). The bidders are required to quote the price (Service Charge) in whole Rupees & no fraction of Rupee will be considered and quoting in fraction of Rupee will be lead to summarily rejection of financial bid. There must not be any compromise on the take home remuneration mentioned above