



## **DHAULI DEVELOPMENT COMMITTEE**

### **TENDER DOCUMENT FOR SELECTION OF SERVICE PROVIDER FOR SUPPLY OF MANPOWER AT DHAULI & ITS PERIPHERY (2023-24)**

# **CONTENT OF TENDER DOCUMENT**

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## **Information in connection with Submission of Tender Document for Supply of Manpower at Dhauli & Its Peripheries**

- 1) Availability of Tender Document:** Office of the Assistant Director  
Tourism, Bhubaneswar & Secretary,  
DDC, Ground Floor, Paryatan  
Bhawan, Lewis Road,  
Bhubaneswar-751014. It can be  
downloaded from  
[www.khordha.nic.in](http://www.khordha.nic.in)
  
- 2) Date & Time Issue of Tender Documents:** 07-03-2024  
(Between 11A.M to 5 P.M)
  
- 3) Mode of Submission of Tender Documents:** Only by Register / Speed Post &  
Courier Up to 4.30 P.M of  
Dt. 22-03-2024
  
- 4) Earnest Money Deposit (EMD):** Rs. 50,000/- (Refundable without Interest)
  
- 5) Cost of Tender Paper:** Rs. 1000 (Non-Refundable)
  
- 6) Date, Time & Venue of Opening Tender Documents:** 27-03-2024 & 28-03-2024 at 3.00 P.M  
both Technical Bid & Financial Bids  
respectively at the Conference Hall of  
Special Circuit House, Bhubaneswar.
  
- 7) Award of Work Order:** 30-03-2024
  
- 8) Commencement of deployment Service:** 01-04-2024.

### **SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS**

1. The Dhauli Development Committee, Bhubaneswar requires the services of reputed, well established and financially sound Manpower Services Providers to Provide Services of 15 nos. of Security Guards, 10 nos. of Sweepers, 2 nos. of Gardeners for maintenance of Shanti Stupa and its peripheral areas & 1 no. of Office assistant (DEO) to execute office work of Dhauli Development Committee (DDC), Bhubaneswar as detail below:

Sl. No.	Category	Quantity	Where to be Engaged	Days
1	Office Assistant/DEO (Skilled)	01	DDC Office	26
2	Ticket Booking Asst. (Skilled)	02	DDC Toll Gate, At- Dhauli	26
3	Ticket Booking Helper (Semi-Skilled)	02	-Do-	26
4	Security-Guard (Semi-Skilled)	15	Shanti Stupa & its peripheries (Parking Places, New Toilet Block etc.)	26
5	Cleaning Staff (Unskilled)	14	-Do-	26
6	Gardener (Unskilled)	02	Peace Park in & around at Dhauli	26
	Grand Total	36	---	--

2. The contract for providing the aforesaid manpower is likely to commence after signing the agreement for one year. The period of the contract may be curtailed/terminated before completing the period of agreement, in case of owing to deficiency in service or substandard quality of manpower deployed by the selected service provider or because of change in the requirements. The authority however, reserves right to terminate this initial contract at any time after giving one weeks' notice to the selected service provider. The contract may be extended beyond one year subject to approval of the DDC.
3. The Dhauli Development Committee (DDC), Bhubaneswar has tentative requirement for total 36 nos. of staff i.e., Fifteen nos. of Security Guards, Two Gardeners, Fourteen nos. Cleaning Staff. Two nos. of ticket booking assistant, two nos. of ticket booking helpers and One no. of Office Assistant/DEO. The requirement of the staff may further increase or decrease marginally during the period of initial contract also and the tenderer would have to provide additional Manpower Services, if required on the same terms & conditions.
4. The interested bidders may download the tender documents from [www.khordha.nic.in](http://www.khordha.nic.in) and submit to the Secretary, DDC & Asst. Director of Tourism in the Office of the Tourist Office, Bhubaneswar. The tender paper fee Rs. 1000/- (Rupees One Thousand) only in shape of Demand Draft must be submitted in favor of Secretary, Dhauli Development Committee along with requisite documents.

5. The interested Manpower service providers may submit the tender document complete in all respects along with Earnest Money Deposit (EMD) of Rs.50,000/-(Fifty Thousand) only and other requisite documents should be sent to the Secretary, DDC & Asst. Director of Tourism, Office of the Tourist Office, Bhubaneswar at Paryatan Bhawan, Ground Floor, Bhubaneswar-751014 latest by dt. 22/03.2024 up to 4.30 P.M. by Registered Post / Speed Post/ Courier Services

(a)	Commencement of Sale & Supply of Application along with Tender Documents at this office.	07/03/2024 11.00 AM to 5.00 PM
(b)	Last Date for submission of tender documents	22/03/2024 up to 4.30 PM
(C)	Date, Time & Venue for Opening of both Technical Bid & Financial Bids	On 27 <sup>th</sup> & 28 <sup>th</sup> March,2024 at 3.00PM respectively in the Conference Hall, Special Circuit House, Bhubaneswar.

6. The tender has been invited under two bid system i.e., technical bid & Financial Bid in Double cover. The interested agencies are advised to submit bids in double cover envelope super scribing “Tender for Providing Manpower Services”. Technical Bid separately and the Financial Bid in separate sealed covers. Manpower Agency/Service Providers qualifying in the Technical Bid shall be considered for Financial Bid.

7. The Earnest Money Deposit (EMD) of Rs 50,000/- (Fifty thousand) only refundable (without interest) should be necessarily accompanied in the Bids of the Service provider in the form of Demand Draft Payable at Bhubaneswar failing which the tender shall be rejected summarily. Exemption of EMD will be as per the Govt. of Odisha provisions. The EMD of unsuccessful bidder will be returned soon after complete of tender process. The EMD of successful bidder will be refunded after submission of bank guarantee and signing of agreement.

8. The Successful tender will have to deposit security money at “5% of the annual contract value as per the stipulation” in the form of Bank Guarantee from any nationalized Bank drawn in favor of Secretary, Dhauli Development Committee”. This will be released after successful completion of contract.

9. The Tendering Manpower Service Providers are required to enclose self-attested photocopies of the following documents along with the technical Bids and annexure **I, II, III & IV** failing which their bids shall be summarily/out rightly rejected and will not be considered by further.

- (a) Registration certificate of the applicant organization Proprietor/Partnership/Company;**
  - (b) Copy of PAN Card.**
  - (c) Copy of the IT return filed for the last 3 financial years up to financial year 2022-23**
  - (d) Copy of GST registration certificate**
  - (e) Copies of EPF & ESI registration Certificate**
  - (f) Copy of PASARA Certificate.**
  
  - (g) Undertaking for not have been black-listed by any Central/State Govt./any Autonomous bodies.**
  
  - (h) Must have executed one contract of Rs.50.00 lakh per annum during last 3 preceding year up to financial year, 2022-23. Bidder has to enclose completion / experience certificate from concerned authority indicating the amount of contract.**
  
  - (i) Minimum Rs. 50.00 lakh per annual turnover for last 3 preceding fy up to 2022-23 (bidder has to submit the balance sheet or certificate from the chartered accountant for last 3 year up to 2022-23).**
10. The conditional bids shall not be considered and will be out rightly rejected in very first instance. The man power service provider (bidder) should submit bid for all category of man power but not in piece meal manner.
11. All entries in the tender form should be legible and filled clearly. If the space for furnishing information is insufficient, a separate sheet duly signed by the authorized signatory may be attached. No overwriting or scoring through is permitted in the financial Bid at Annexure-V. In such case, the tender shall be summarily rejected. However, the scoring through if any in the Technical Bid Application must initialed by the person authorized to sign tender bids.
12. The Tender documents will be opened in the Conference Hall of Special Circuit House, Bhubaneswar or may be shifted to any other venue with due intimation in advance, in presence of the selection committee and the representatives of the Manpower Service providers, if any, who wish to be present on the spot, at the time.
13. The Competent Authority reserves the right to cancel any or all bids without assigning any reason thereof.

## **TECHNICAL REQUIREMENTS FOR THE TENDERING MANPOWER SERVICE PROVIDER**

The tendering manpower service provider should fulfill the following technical specifications:

- 1) They should be registered with the appropriate registration authority having registration certificate of the applicant organization, proprietor/partnership/company.
- a) The bidder must have annual turnover of Rs.50.00 lakh for last three year or up to FY 2022-23.
- b) They should be registered with appropriate Authority under Employees Provident Fund and Employees State Insurance Acts.
- c) PASARA Certificate.
- d) Execution of contracts of one similar type (annual contract of Rs.50 lakh per annum) during preceding last 3 years up to 2022-23.
- e) The minimum Qualification of the manpower to be engaged under Dhauli Development Committee by the Manpower service provider.
- f) For Security Guard, Gardener, Cleaning Staff, Sweeper etc.
  - I) She/He should be above 18 years of age and not exceeding 50 years.
  - II) Must have passed class VII standard examination or above from any recognized school/institute.
- g) Graduation from any recognized university/ colleges/ institutes with computer knowledge for Office Assistant / Ticket booking Assistants & Matriculate from BSE or any recognized board for ticket booking helper respectively and he/she should be above 18 years of age and not exceeding 40 years.
- h) The bidder must clearly mention the page numbers with regard to the document as specified, otherwise it will be summarily rejected.

## **TERMS & CONDITIONS**

### **GENERAL**

1. The Agreement is likely to be commenced from 01/04/2024 and will continue till 31/03/2025 unless it is curtailed or terminated by the authority owing to deficiency of service sub-standard quality of manpower deployed, breach of contract etc. or change in requirements or extensions.
2. The Agreement shall automatically expire on 31/03/2025 unless extended further by the mutual consent of the Manpower Service Provider and the Authority subject to approval of DDC.
3. The Agreement may be extended on the same terms and conditions or with some additions/deletions/modifications for a further specific period mutually agreed upon by the Manpower Service Provider and the Authority.

4. The Manpower Service Provider shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this Agreement to any other agency or organization by whatever name be called without the prior written consent of the Authority.
5. The Dhauli Development Committee at present has tentative requirement of 36 nos. of manpower for its proper maintenance. The requirement of the staff may further increase or decrease marginally during the period of initial contract also and the tenderer would have to provide additional Manpower Services, if required on the same terms & conditions.
6. The Manpower Service Provider will be bound by the details furnished by it to the Authority while submitting the tenderer at subsequent stage. In case any of such documents furnished by it is found to be false at any stage, it would be deemed to be a breach of terms of Agreement making it liable for legal action besides termination of the Agreement.
7. The Authority reserves the right to terminate / cancel the agreement during initial period also after giving 15 days' notice to the Manpower Service Provider.
8. The person deployed shall be required to report for work at 10 A.M. to the ADT, BBSR-Cum-Secretary, DDC / or such other officer as may have been kept in charge of office establishment of the office concerned and will leave at 6.00 P.M. and may also require to work beyond 6.00PM for which he will not be paid any extra remuneration. The timing (duty hour) may be changed/vary in case of Security Guard etc. as per requirement or round o' clock (Shift Wise). In case the person deployed remains absent on a particular day or comes late/leaves early on three occasions proportionate deduction for the remuneration for one day will be made. If any deployed staff found attending the office in irregular manner or remained unauthorized absent during official hours, he/she may be replaced. The staff has to submit undertaking to this effect through the Service provider agency. The person deployed may be called on holidays to attend duty as & when required.
9. The Manpower Service Provider shall nominate a coordinator /Supervisor who shall be responsible for immediate interaction with the ADT, BBSR-Cum-Secretary, DDC so that optimal services of the persons deployed could be availed without any disruption.
10. The entire financial liability in respect of Manpower Services deployed in the offices concerned shall be that of the Manpower Service Provider and the officers concerned will no way be liable. It will be the responsibility of the Manpower Service provider to pay to the person deployed a sum not less than the minimum rate quoted in the financial bid and adduce such evidence as may be required by the ADT, BBSR-Cum-Secretary, DDC.
11. For all intents and purposes, the Manpower Service Provider shall be the "Employer" within the meaning of different Rules & acts in respect of manpower so deployed. The persons deployed by the Manpower Services Provider shall not have any claim whatsoever like employer and employee relationship against the authority concerned.
12. The Manpower Service Provider shall be solely responsible for the redressal of grievances of resolution of disputes relating to person deployed. ADT, BBSR-Cum-Secretary, DDC shall in no way be responsible for settlement of such issues whatsoever.
13. The Authority shall not be responsible for any financial loss or any injury to any person deployed by the Manpower Service Provider in the course of their performing the functions/duties or for payment towards any compensation.



14. The persons deployed by the Manpower Service Provider shall not claim nor shall be entitled to pay, perks and other facilities admissible to regular / confirmed employees during the period or after expiry of the Agreement.
15. In case of termination of this Agreement on its expiry or otherwise the person deployed by the Manpower Service Provider shall not be entitled to and shall have no claim for any absorption in regular or other capacity in the office of ADT, BBSR-Cum-Secretary, DDC.
16. The person deployed shall not claim any benefit or compensation or absorption or regularization of deployment with office under the provision of rules and Acts. Undertaking from the person deployed to this effect shall be required to be submitted by the Manpower Service Provider.
17. The Manpower Service Provider must be registered with the concerned Govt. Authorities i.e., Labor Commissioner, Provident Fund Authorities, Employees State Insurance Corporation, GST, etc. and a copy of the registration should be submitted. The Manpower Service Provider shall comply with all the legal requirements for obtaining License under Contract Labor (Regulation and Abolition) Act 1970 if any, at this own part & cost.
18. The Manpower Service Provider shall provide a substitute well in advance if there occurs any probability of the person leaving the job due to his/her own personal reasons. The payment in respect of the overlapping period of the substitute shall be the responsibility of the Manpower Service Provider. The Manpower Service Provider shall be responsible for contribution towards Provident Fund, Employees State Insurance, wherever applicable.
19. The person deployed by the Manpower Service Provider should have good police records and no criminal case should be pending against them. It shall be submitted by the service provider agency.
20. The persons deployed should be polite, cordial and efficient while handling the assigned work and their action should be to promote good will and enhance the image of the Concerned Office. The Manpower Service Provider shall be responsible for any act of indiscipline on the part of the persons deployed.

## **LEGAL**

21. The persons deployed shall during the course of their work be privy to certain qualified documents and information which they are not supposed to divulge to third parties. In view of this, they shall be required to take oath of confidentiality and breach of this condition shall make the Manpower Service Provider as well as the person deployed liable for penal action under the applicable laws besides action for breach of contract.
22. The Manpower Service Provider shall be responsible for compliance of all statutory provisions relating to minimum wages payable to different types of workers in respect of the persons deployed in Parking Area, New Toilet Block, Shanti Stupa, Elevator Point, Peace Park, Craft Bazar, Pump House at Daya-Ghat and as & when required. The Office shall have no liability in this regard.
23. The Manpower Service Provider shall also be liable for depositing all taxes, levies, Cess etc. on account of service rendered by it to the offices concerned to the concerned tax collection authorities,

from time to time, as per the rules and regulations in the matter. Attested Xerox copies of such documents shall be furnished to the Office.

24. The Manpower Service Provider shall maintain all statutory regards under the law and produce the same, on demand to the authority of the department or office concerned or any authority under Law.
25. In case the Manpower Service Provider fails to comply with any liability under appropriate Law, and as a result thereof, the authority or the office concerned is put to any loss / obligation, monetary or otherwise the authority or the office concerned will be entitled to get itself reimbursed out of the outstanding bills or the performance security deposit of the Manpower Service Provider to the extent of the loss or obligation is monetary terms.
26. The Agreement is liable to be terminated because of nonperformance deviation of terms and condition of contract, nonpayment of remuneration to employed persons and non-deposit of statutory dues with the concerned agencies like E.P.F., E.S.I. and Service Tax etc. The Secretary, Dhauli Development Committee (DDC) will have no liability towards nonpayment of remuneration to the persons employed by the Manpower Service Provider and the outstanding statutory dues of the service provider to statutory authorities. If any loss or damage is caused to the institute by the persons deployed, the same shall be recovered from the unpaid bills or adjusted from the performance security Deposits.

## **FINANCIAL**

27. The technical Bid should be accompanied with an Earnest Money Deposit (EMD), refundable without interest of **Rs 50,000/- (Rupees Fifty Thousand) Only** on the form of Demand Draft drawn in favor of Secretary, DDC payable at Bhubaneswar failing which, the tender shall be rejected out rightly.
28. The Earnest Money Deposit (EMD) in respect of the Agencies which do not qualify the Technical Bid (First stage) / Financial Bid (Second Competitive stage) shall be returned to them without any interest. In case of successful tenderer, if the agency fails to deploy the required manpower against the initial requirement within 30 days from date of placing the order the EMD shall stand forfeited without giving any further notice.
29. Within 10 days of receipt of the letter of Acceptance, the successful bidder shall deliver to the client a performance Security in any forms given below for an amount equivalent to 5% of the Annual contract value as per the stipulation. Performance security shall be submitted in the form of bank guarantee from any nationalized / scheduled commercial bank in favor of Secretary, Dhauli Development Committee. The performance security submitted shall be valid for a period of 01 year and 3 months from the date of effectiveness of the contract.

30. The Manpower Service Provider should make payment of the such engaged staff on monthly basis upon their absentee statements received from their immediate authority/officers and after disbursement the manpower service provider agency should submit the bill along with EPF, ESI statement to Secretary, DDC for necessary re-imburement.
31. In case of breach of any terms and conditions attached to this agreement, the performance security deposit of the manpower service provider shall be liable to be forfeited besides annulment of the agreement.
32. The claim in bills regarding Employees State Insurance, Provident Fund and Service Tax etc. should be necessarily accompanied with documentary proof pertaining to the concerned bill month. A requisite portion of the bill or whole of the bill amount shall be held up till such proof is furnished, at the discretion of the authority.
33. The amount of penalty calculated @ Rs. 500 /- per day on account of delay, if any in providing a suitable substitute for the period beyond three working days by the Manpower Service Provider shall be deducted from its monthly bills in the succeeding month.
34. The successful bidder will enter in to an agreement with Secretary, Dhauli Development Committee for supply of suitable and qualified manpower as per requirement of this institute on the above terms and conditions.
36. The Employer's share of contribution towards E.P.F. and E.S.I., G.S.T. (If applicable), and service charge of the manpower service provider shall not be deducted from the take home remuneration of the employee. The manpower service provider shall deposit all statutory dues with the concerned authority and claim the same from the concerned Govt. department/office along with its service charge by producing documentary proof of payment.
37. The Employee's share of contribution towards E.P.F. and E.S.I. shall be deducted by the manpower service provider from the minimum take home remuneration of the employee for deposit of the same with the concerned authorities.
38. The Authority reserves right to withdraw or relax any of the terms and conditions mentioned above so as to overcome problems if any encountered at a later stage.
39. In the event of any dispute arising to respect of the clauses of the agreement the same shall be resolved through negotiation. Alternatively, the dispute shall be referred to next higher authority or controlling officer for his decision and the same shall be binding in all parties.
40. All dispute shall be under the jurisdiction under the court at Bhubaneswar only.
41. The successful bidder will enter into an agreement with the authority for supply of suitable & qualified Manpower as per requirement on the above terms and conditions.

ANNEXURE-I

<b><u>APPLICATION-TECHNICAL BID</u></b>		
<b>For Providing Services of 36 nos. of person in the Dhuli Development Committee (DDC), Bhubaneswar.</b>		
1	Name of Tendering Manpower Service Provider	
2	Demand Draft towards cost of Tender Paper	<b>Rs.1000/- (Rupees One Thousand only)</b>
3	Details of Earnest Money Deposit	DD NO _____ Date _____ of Rs. of _____ Bank payable at _____
4	Nature of Firm of Proprietor/Partner/Company	
5	Full Adress of Registered Office (With PIN Code)	
	Telephone No	
	Mobile No	
	FAX No	
	E-Mail ID	
6	Full Address of Branch Office (If Any)	
7	Name, Telephone No/Mobile No/E-Mail ID of Authorized Officer/Person to Co-Ordinate with the office	
8	PAN No. (Attach copy of the PAN)	
9	GST Registration No. (Enclose copy of the certificate)	
10	ESI Registration No. (Enclose copy of the Certificate)	
11	EPF Registration No. (Enclose copy of the Certificate)	
12	PASARA License (Enclose copy of the certificate)	
13	Experience Certificate/ Completion Certificate	
14	Undertaking of not have been blacklisted by any Govt. / Autonomous bodies	

Signature of Authorized Person  
(With Seal)

**ANNEXURE-II****Financial turnover of the tendering Manpower Service Provider for the last 3 (Three) financial years. (Balance Sheet / Certificate from Chartered Account to be enclosed)**

Financial Year	Amount Turn over (Rs.)	Remarks, If any
2020-21		
2021-22		
2022-23		

Date: -  
Place: -

Signature of Authorized Person  
(With Seal)

Full Name:

Mobile No:

Email ID:

ANNEXURE-III

**Give details of the one similar contract of Rs. 50.00 lakh handled by the tendering Manpower Service Provider during the last 3 financial years ends 2022-23 in the following format.**  
**(Completion / experience certificate mentioning contract amount to be enclosed)**

Sl. No.	Name of client Address & telephone	Manpower services provided		Amount of Contract (Rs. Lacs) Annual	Duration of contract	
		Type of manpower provided	No		From	To

Additional information if any (Attach separate sheet if required)

Date:

Signature of Authorized Person  
(With Seal)

Place:

Full Name:

Mobile No:

Email ID:

ANNEXURE-IVDECLARATION

1. I \_\_\_\_\_ Son/Daughter/  
Wife of \_\_\_\_\_ Shri Proprietor/Director/authorized  
signatory of the Service provider, mentioned above, am competent to sign this declaration and  
execute this tender document.
2. I have carefully read & understood all the terms & conditions of the tender and undertake to  
abide by them.
3. The information / documents furnished along with the above application are true and authentic  
to the best of my knowledge and belief. I/We, am/are well aware of the fact that furnishing of  
any false information/fabricated document would lead to rejection of my tender at any stage  
besides liabilities towards prosecution under appropriate law.

Date:

Place:

Signature of Authorized Person  
(With Seal)

Full Name:

Telephone No.

Mobile No.

Email Id.

ANNEXURE-V

<b>APPLICATION-FINANCIAL BID</b>		
<b>For Providing Services of 36 nos. of manpower in the Dhauli Development Committee (DDC)</b>		
1	Name of Tendering Manpower Service Provider/Agency	

Sl. No.	Manpower Type	Monthly Rate per Person						
		*Take Home Remuneration (Net)	EPF	ESI	Service Charge	GST	Total per Person	Gross Total
1.	Office Assistant (01)							
2.	Ticket booking Asst. (02)							
3.	Ticket Booking Helper (02)							
4.	Security Guard (15)							
5	Cleaning Staff/ Sweeper (14)							
6	Gardener (02)							
7	Total (36)							

Total (In Words): -

Date:  
Place:

Signature of authorized person  
(With Seal)

Full Name:

Telephone No.

Mobile No.

Email Id.



**Notes:**

- 1) The total rate quoted by the service provider should be inclusive of all statutory/taxation/liabilities in force during the time of entering into the contract. The authority will have no liability in relation to any statutory or other dues.
- 2) The payment shall be made on daily wage basis on conclusion of the calendar month only on the basis of no. of working days for which duty has been performed by each manpower as certified by the authority.
- 3) The bids with “Nil” will be treated as “non-responsive”. The service charge should not be quoted any fraction of rupees
- 4) or nil will be rejected. Hence, the minimum rate of Service charges shall be 3.85% (3% Profit + Transaction Charge) & the procuring entity can also fix the service charge above 3.85% with proper justification whenever required but no case such charge should exceed 7% as per O/M No.19595/F dtd.11/7/2023.
- 5) The take home remuneration/wage for the persons deployed should in no case be less than the minimum remuneration/wage fixed/notified by the Govt. of Odisha, Labour Department.
- 6) If the financial bidder of tender seems equal the authority will adopt to the lottery system to finalize the agency.
- 7) The bidders to quote for all the manpower, quoting in piece meal for particular category of manpower is not accepted.
- 8) Gross Total Amount quoted in **fraction of rupees** shall be treated to the nearest whole digit as per prevailing govt. guidelines.

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